

From: Mr and Mrs Gay **Sent:** 25 June 2014 19:30
To: Internet – Licensing **Subject:** Licensing reference 14/01129/PRMA

Please find attached my amended response in objection to the below application.

Re Licensing reference 14/01129/PRMA

I wish to formally object to the above licensing application in its entirety.

I believe the following licensing objectives will not be complied with;

1 - the prevention of public nuisance

2 - the protection of children from harm

3 - the prevention of crime and disorder

The area directly bordering the premises is a residential area in a small village on the outskirts of Cheltenham. My garden and many other peoples gardens boarder the premises and are directly over the fence from the property.

1 and 2 - The prevention of public nuisance and protection of children from harm

Music played inside the premises can be heard clearly even with closed windows. This noise pollution will adversely affect my children's health through lack of sleep. It will also affect their performance at school and negatively affect their progress and achievement in life. We have experience already of the harmful affect that noise pollution has on our family from prior owners of the property.

The noise at closing time and from smokers throughout the night could wake my children. Alcohol may also cause fights and offensive language.

The offensive language used by intoxicated people would have a moral and psychological affect on my children. As our neighbours and ourselves live directly over the fence from the premises we as a community are also potentially at physical risk. We have had rubbish thrown into the garden by users of the current occupants premises. Having rubbish thrown into my garden is a pollution issue and further concerns the safety of my children from the protection of harm. Objects being thrown over my fence could harm my children.

Our neighbors and ourselves as a community already suffer from pollution caused by the volumes of cars that attend the property which causes a public nuisance, as well as the noise pollution caused by both the cars and the volumes of people. We suffer this during the day and it would be unthinkable that we would have to suffer this during the night as well.

Litter would also affect the community as a whole, with increased volumes of people and when drinking is involved litter becomes a problem. You only have to go into town after a Friday or Saturday night to see evidence of this. A small village on the outskirts of town should not be subjected to the same conditions as inner towns. Litter could be eaten by the communities dogs and harm them as a public footpath runs through the premises. Broken glass and litter could be dangerous to the communities children and pets as the footpath is used regularly which further causes a public nuisance.

3 - The prevention of crime and disorder specifically the Anti-Social behaviour Act 2003

The sale of alcohol increases the risk of anti-social behaviour and dramatically increases the noise especially from smokers who like to stand behind my garden fence. Even an employed bouncer could not prevent the screaming and antisocial behaviour that comes with drinking and late night opening. This would affect the community negatively and the children within the community.

In short, I object to the entirety of the license request in an effort to preserve the village way of life, to prevent my own and my families health from being adversely affected through lack of sleep and stress, and to protect the community from the public nuisance that would be caused by the premises in question being licensed.

Kind regards,

Jaime Gay

From: Mr and Mrs Gay []

Sent: 28 June 2014 19:57

To: Cooper, Phil

Subject: Re: Cheltenham Town Training Ground, Quat Goose Lane, Cheltenham, Gloucestershire, GL51 9RX
Dear Mr Cooper,

Thank you for this information. I would like to confirm that my representation still stands in full. I would not like to withdraw it.

I would also further like to add that as far as I am aware the premises does not have sound-proofing or noise-limiting devices. It is an old building, and it was not designed to contain modern levels of sound and vibration, the noise will inevitably escape from the premises and effect the surrounding residents.

The community has changed since Seasons license was granted. Due the the lack of land left to build on in our country, our courtyard, and several other properties alongside us have been built on the land directly bordering the Cheltenham Town Training Ground. Most of the adjoining properties now have children within them, therefore the effects of the noise pollution will have far worse consequences on the community than it would have previously. My children are 2 and 4 and could not cope with the noise pollution that will inevitably escape from the building due to its age and lack of sound proofing. There are 5 children in my courtyard alone. They are between 1 and 7 years old and could not cope with music until 11pm without it adversely effecting their health and education through lack of sleep and stress.

I would also like to point out that a recent rally car event that was held by Cheltenham Town Training Ground was extremely loud and the engines were constantly revving into the night. There was a blatant disregard for the community and how the children within it were effected by their actions. This attitude and ethos does not match the representation put forward in the letter Cheltenham Town Training Ground have produced to manage our concerns.

If the details in Mr Murphy's letter give a true representation of the frequency, number and nature of events that Cheltenham Town Training Ground plan to host at the venue, I would question whether a license is even necessary. Surely individual events notices (with restrictions on the sale of alcohol until 11 p.m. and music, inside only, until 11 p.m.) would be far more appropriate and would allow Cheltenham Town Training Ground scope to host events of the nature and frequency they intend in order to utilise the facility in a cost effective manner. A full license is unnecessary.

To reiterate, my representation still stands.

Kind regards

Jaime Gay

From: Anita Payne
Sent: 24 June 2014 21:55
To: Internet - Licensing
Subject: Cheltenham Town training ground, Quat Goose Lane, Swindon Village

Dear Sir/Madam

I would like to make an objection to a licensing application for the above premises.

Swindon village is a sleepy village with young families and old couples, that have left the hustle and bustle of Cheltenham for a quieter life.

Do you really think that this village needs a licensed premises until 1 o'clock in the morning.
How are the young children going to get a good nights sleep before school when there bedrooms are so close?
How is this going to make vulnerable pensioners feel, how is anyone who wants a good nights sleep after a hard day at work feel..
Its bad enough listening to coaches leaving there engines running polluting the air for a long time.

Licensing objectives are:-

- 2, Public safety
3. prevention of public nuisance
4. Protection of children from harm

This could become a hazard for people using the premises and others that have to listen to the noise.

I look forward to hearing from you really soon.

Thanks for your help with this matter. Please can you direct me or forward this on to the correct department.

Regards

Anita Payne

From: Anita Payne
Sent: 01 July 2014 22:23
To: Cooper, Phil
Subject: Re: Cheltenham Town Training Ground, Quat Goose Lane
Dear Phil Cooper

Ref premises licence application ref 14/01129/PRMA

I would like to strongly object to the above premises being granted a Licence from 09.00 to 23.00 for sale/supply of alcohol every day.

Performance of Live music every day from 09.00 to 23.00 indoors and outdoors.

Performance of Recorded music every day from 09.00 to 23.00 indoors and outdoors.

I would like to object fully that they are not granted a permanent Licence.

Licensing objectives are:-

1. The prevention of crime and disorder

With longer hours to consume alcohol, it is more likely that crimes will be committed or some sort of disorder. Urinating against fences, swearing, loud music from the cars, screaming and shouting.

Is this going to be Policed on a regular basis?

2. Public safety

The car park is used as an over flow for parents collecting school children.

Increase of traffic using this area if Licence is given.

Elderly pedestrians and Children put at risk.

If an incident occurs, how quick will the police attend?

There isn't much street lighting , so at night this could become a hazard, as paths are not great.

People waiting for taxis could be put at risk as the road is narrow for two way traffic and vehicles turning.

3. Prevention of public nuisance

Noise levels would increase through out the day and evening. After a recent event involving cars there was no consideration for any of the local residents. The noise levels were unacceptable.

Is this building going to be sound proofed?

What about people who work shifts and sleep through the day.

How are the elderly residents going to cope.

4. protection of children from harm

As mentioned before the car park is used for parents to collect school children.

Should events and alcohol be in such a place that backs onto a school.

This could open up anti social behaviour so close to the school involving drugs and alcohol etc...

Yours sincerely

Miss Anita Payne

From: [REDACTED]

Sent: 22 June 2014 11:51

To: Fox, Andrew

Subject: Re: Cheltenham Town Assn F.C. Ltd Swindon Village Licensing reference 14/01129/PRMA

Dear Mr Fox, Thank you for your prompt reply and your information regarding the correct procedure for licensing objections. We are basing our objections on our experience with the previous owners Seasons. They introduced a keep fit activity with the accompanying music. The noise was horrendous. Fortunately this activity took place during the day and was soon discontinued, but it gave us some idea how intolerable it would be to have music playing at this venue, late at night. The car park for Seasons is very near to our property. When people have enjoyed themselves eating and having too much alcohol to drink they are not very considerate towards residents in the area. They bang car doors, have shouting matches which often lead to arguments. The functions at Seasons did not take place on a regular basis, but the disturbance and inconvenience would have been intolerable if they had occurred every day of the week. We now put forward our objections to this licensing application on the basis that live and recorded music, the sale of alcohol and refreshments on every day of the week until late at night would result in a "public nuisance". We trust that you will give our objection serious consideration and that the licensing application will be rejected. Jean and Dennis Smith, 6, Quat Goose Lane, Swindon Village.

Subject: Re: Cheltenham Town Training Ground, Quat Goose Lane, Cheltenham, Gloucestershire, GL51 9RX

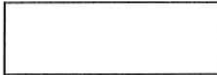
Dear Mr Cooper, Thank you for your up-date on the above application. This does seem slightly more reasonable but there are still some issues which cause us some concern. As stated in our earlier e-mail, we have already had experience of loud music from within this building, and we would request that a limit is put on the volume of any music played. The previous owners "Seasons" put a ban on 18th and 21st birthday parties, because of the unruly behaviour of the young people when leaving the premises. It would be helpful towards the peace of mind to the local residents, if a similar ban could be placed on the above applicants. Your attention to the concerns of residents is very much appreciated. Jean and Dennis Smith

Swindon Village Society

Your ref:
14/01129/PRMA

3 Swindon Hall
Swindon Village
CHELTENHAM
GL51 9QR

Mr A Fox
License Applications
Cheltenham Borough Council
Municipal Offices
Promenade
CHELTENHAM
GL50 9SA


23 June 2014

Dear Mr Fox

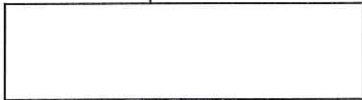
License Application 14/01129/PRMA – Cheltenham Town F C

I am writing about the above application on behalf of the Swindon Village Society. We are a society of some 100 members who act as a Civic Society for Swindon Village.

We believe that the above application is not suitable for the location. The setting is a quiet residential area far from the centre of town in a village setting without street lights. To impose regular loud music, vehicular traffic and the movement of pedestrians who may exhibit the behaviour which sometimes accompanies alcohol consumption would be iniquitous. Apart from the direct effects of sound on nearby residential properties the sound of vehicles leaving the venue late at night would be heard by many other properties on the way to and from the venue. Pedestrian traffic would likewise almost certainly generate noise disturbing those who live on the access roads and is liable also to generate disturbance on the large unlit playing field area which constitutes the shortest pedestrian access to the venue from the South.

This society, therefore, strongly opposes the licence application on the grounds of public nuisance and the likelihood that it will lead to crime and disorder.

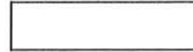
Yours sincerely


D/S Simon,
Chairman SVS

Your ref:
14/01129/PRMA

3 Swindon Hall
Swindon Village
CHELTENHAM
GL51 9QR

Mr A Fox
License Applications
Cheltenham borough Council
Municipal Offices
Promenade
CHELTENHAM
GL50 9SA



23 June 2014

Dear Mr Fox

License Application 14/01129/PRMA – Cheltenham Town F C

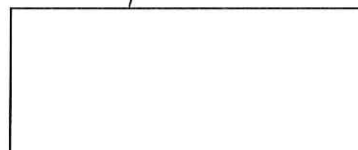
I am writing about the above application as a local resident.

I believe that the above application is not suitable for the location. The setting is a quiet residential area far from the centre of town in a village setting without street lights. To impose regular loud music, vehicular traffic and the movement of pedestrians who may exhibit the behaviour which sometimes accompanies alcohol consumption would be iniquitous.

I live about 150 yards from the junction of Church Road and Quat Goose Lane which is the route that will be taken by all traffic to and from the venue. As such I would expect to be disturbed by both vehicular traffic and pedestrians who, given that alcohol is involved, are likely to be noisy. I live even closer to the large unlit playing field area which will be used as a pedestrian route from the venue and which will act as a magnet for any who wish to cause trouble and annoyance, and there are bound to be some given the combination of late nights and alcohol.

I, therefore, strongly opposes the licence application on the grounds of public nuisance and the likelihood that it will lead to crime and disorder.

Yours sincerely



B J Simon.

SWINDON PARISH COUNCIL

"Morris Hill Crossing"
Swindon Lane
Cheltenham
Glos GL50 4PE

Phil Cooper
Licensing Officer
Public Protection
Cheltenham Borough Council
Municipal Offices
Promenade
Cheltenham

23rd June 2014

Objection to Licence Application 14/01129/PRMA

Dear Mr. Cooper,

Swindon Parish Council objects to this application on behalf of local residents on the basis that it fails to meet the licensing objectives "the prevention of crime and disorder" and "the prevention of public nuisance". A number of musical events have been held at the premises in the past which have given rise to complaints about noise and anti-social behaviour. The premises are in a residential area and next door to a school.

The proposal would allow musical events:

- 7 days a week between the hours of 9:00am and 1:00am (15 hours per day)
- not only within the buildings on the premises but also in the grounds

We believe that the licence, if permitted, would have a negative impact on the neighbours of the premises and the wider village community by virtue of:

- the generation of significant noise
- anti-social behaviour of party goers particularly when leaving the premises
- increased traffic in a quiet residential area

Musical nightlife is generally concentrated in the town or in locations that are not in close proximity to residential areas.

We hope that the committee shares our concerns. However, should a license be granted there should be restrictions placed on the activities including:

- a limit on the number of events that can be hosted
- no musical event should be permitted to continue beyond 11.30pm
- events should only be held indoors with strict control on the level of noise; if outside events are permitted they should cease no later than 9.30pm
- musical events should not be permitted when the school is in session

Prior to this application being progressed we would like to know what steps the applicant intends to take to address the impact of the proposed activities upon nearby residents and the school.

From: Shaun Cullimore [parish.clerk@swindonparish.org.uk]

Sent: 01 July 2014 10:23

To: Internet - Licensing

Subject: Re: Cheltenham Town Training Ground, Quat Goose Lane, Cheltenham, Gloucestershire, GL51 9RX

The Parish Council appreciates the concern for local residents that Cheltenham Town AFC have expressed. Their desire to engage and co-operate with the community is to be applauded. Granting parents of school children access to the Seasons car park on school days is an example of this. For its part the Parish Council would like to establish and maintain a positive relationship with the football club as operators of the Seasons complex, an important venue in the heart of the parish.

The Council appreciate the personal assurances that have been made regarding the intended operation of Seasons. However, an earlier finish time of 11:00pm rather than 11:30pm and the deletion of outdoor music are the only changes to the terms of the licence that are being proposed. In the future there may be changes to personnel and/or policies at Seasons and the only protection available to the residents will be the formal terms of the licence. It would appear to be possible to incorporate additional conditions into the licence without any major impact on the way in which Cheltenham Town AFC propose to run the facility (as described in Mr. Murphy's letter). This would provide local residents with the protection they seek without impacting the business.

The licence application has not been well publicised in the locality. Parish councillors have consulted a number of local residents who were unaware of the proposals and deeply concerned about the potential impact. We believe that consideration should be given to incorporating into the terms of the licence a limit on the number of events and the days of the week on which events can take place. If the football club wish to hold specific events in addition to those allowed a specific licence application could be made on a case by case basis. Perhaps it would also be possible to state acceptable noise limits in the licence so that they can be monitored and, if necessary, enforced. If this matter is progressed in a responsible and incremental way we are sure it will be possible to build a relationship of trust and co-operation between the football club and the local residents.

Best regards,

Shaun Cullimore
Clerk to Swindon Parish Council

The Grange
Quat Goose Lane
Swindon Village.
Cheltenham.

20/6/14

Dear Mr Fox,

re Licence Reference 14/01129/PAMA

We would like to object most forcibly to the licence application submitted by Cheltenham Town Assoc. Football Club in their training ground building (formerly seasons).

This is a quiet residential area and it would be most inappropriate for live music (particularly outdoors) and liquor sales to be available EVERY day of the week and until 1am.

Occasional functions (say on Friday or Saturday

nights) could be tolerable (— although still
an irritant)

Please do not underestimate the effect
this would have on the neighbouring homes
in Swindon Village.

Yours sincerely



(Dr F.M. Robinson & Mrs M.A. Robinson)

-----Original Message-----

Sent: 25 June 2014 23:22

To: Internet - Licensing

Subject: Licensing reference: 14/01129/PRMA Cheltenham Town Football Club

I would like to comment on the license application that has been submitted by Cheltenham Town Association Football Club.

The applicant has applied for the performance of live music every day from 09.00- 01.00 indoors and outdoors, the performance of recorded music every day 09.00 -01.00 indoors and outdoors, The premises are situated in quiet residential area without any commercial trading premises nearby. The premises are also located directly behind a primary school. I feel this would be inconsistent with the licensing objective of securing public safety and preventing public nuisance. This would potentially have a detrimental affect to the school children on a daily basis by causing a nuisance due to sound of music. It would also cause a nuisance to local residents due to the all day and late operating times of 01.00.

The applicant has also applied for late night refreshment every day from 23.00 -01.00 indoors and sale supply of alcohol every day 09.00-01.00. I feel this would again be inconsistent with the licensing objective of securing public safety and preventing public nuisance as it would have a detrimental affect to local residents given the extended hours and late finish. It would also be inconsistent with the licensing objective of preventing crime and disorder encouraging gathering and consuming alcohol in a residential area. It is also inconsistent with the licensing objective of protecting and improving public health given the long opening and late hours selling alcohol given the huge cost to the nhs of alcohol related problems.

I feel a revised application for evening opening up to 22.00 and no outdoor music would be more fitting given the premises location in the centre of a residential and primary school area.

ROBERT davies
Willow lodge
Brockhampton lane
Swindon village
Cheltenham
GL51 9RS

Sent from my iPad

From: Gemma Perry [mailto:co.uk]

Sent: 24 June 2014 20:12

To: Internet - Licensing

Subject: F.A.O Andy Fox - Objection to License Application, Seasons

Dear Mr Andy Fox,

We write to object to the recent licensing application for late night entertainment, food and alcohol (until 1.00am) at Seasons / Cheltenham Town Football Club Training Ground, Quat Goose Lane, Swindon Village.

As residents of 2 Sumner Court, Quat Goose Lane, our garden backs directly onto the car park of Seasons. After four years of living at this address, we have been subjected to much in the way of un-wanted noise from Seasons. In the past, when Seasons was used as a venue for weddings, parties and corporate events, we were awoken in the night by music, drunken antics, laughter and chatter from visitors leaving the venue; as well as car engines, doors being slammed and horns being honked. On one occasion we even had to phone the fire brigade after the large recycling bins, belonging to Seasons, were set alight. As parents of a toddler, we find this simply unacceptable. We are, we should add, one of three houses in a row with young children.

We particularly object to the fact that this license allows Seasons to be open until 1.00am every day of the week, with the opportunity for music to be played outside.

We are sure that you will understand our concerns about this proposal, and will take our views into account.

Yours Sincerely,

Mr and Mrs N Perry

From: nicky r [mailto:]
Sent: 24 June 2014 08:03
To: Internet - Licensing
Subject: Seasons Licence Application

I am a resident in Quat Goose Lane living almost opposite the Seasons Business Complex. I have two children aged 6 and 4 and am appalled that the above application is seeking to obtain an open licence for seven days a week to provide music and sell alcohol through to 1am each morning..

Not only is the application to provide music indoors but outdoors as well. How will my children be expected to sleep and be expected to be up for school if we have music blaring out in an outside marquee when the weather is hot and we sleep with our bedroom windows open.

Quite simply the granting of this licence in the middle of Swindon Village will ruin the ambiance of the village estate and change the character of the area more than we could imagine.

A further factor would be the extra traffic which would be created in the early hours of the morning along with the associated noise levels from people leaving and slamming car doors as they made their early morning exits.

In its present form I must object in the strongest possible terms to the granting of such an open licence. However I would not object to a weekday licence to follow the normal licensing hours with the occasional extension for special events at weekends.

Yours sincerely,

Nicola Richens.

From: Pam Martin [mailto:]
Sent: 21 June 2014 19:51
To: Internet - Licensing
Subject: licensing application CTFC

20, Quat Goose Lane
Swindon Village
Cheltenham
Glos
GL51 9RX

21/06/2014

Mr A FOX

CHELTENHAM BOROUGH COUNCIL LICENSING OFFICER APPLICATION
14/01129/PRMA
CHELTENHAM TOWN A.F.C.LTD

I have resided at my above address for the past 32 years and seen the club known as Eagle Star, Zurich, Seasons and to its emergence as Robins Training Ground. During its early years the premises all have been licensed for music singing and dancing plus the sale of alcohol on a "On" basis. The early premises successfully worked around the then permitted hours usually closing circa 2330 hours, with a very exceptional "after midnight function. I find that hours in question on the current application are excessively "late" and to keep in line should be trimmed/reduced to 2330 hours with any later functions covered by an occasional licence where appropriate. My reasons being, that the area is residential with many of the families having young children. Unfortunately noise created by any source seems more noticeable due to the natural silence of the area, especially during evenings and night time. I have heard various altercations and disagreements take place under its previous guises and together with departing guests bad/loud language. Loud music and departing car horns will only add to the local bad feeling. Hopefully common sense will prevail and the lesser suggested opening hours be accepted by the applicoint/communittee.

Yours faithfully

Ian and Pam Martin

Sent: 19 June 2014 19:30
To: Internet - Licensing
Subject: Application Ref 14/01129/prma
Importance: High

Mr Andy Fox

Sir my name is Kevin Boote and i live at 10 Quat Goose Lane Swindon Village Cheltenham GL51 9RX . I have been given your name and e-mail address by a neighbour , I am lead to believe that a licenses application has been made by Cheltenham Town A.F.C with regards to there Training Ground Quat Goose Lane Cheltenham GL51 9RX.

I Have not been given any official information in regards to this matter and was totally unaware of any application until 5.45 pm 19/06/2014, i have seen a copy of an application that i have been told is the one that has been submitted to yourselves.

My property is next to the main entrance to Cheltenham Training Ground so i have first hand experience of the noise and disruption that was a regular occurrence when the premises were owned by Seasons Business Complex.

Load music , Shouting and disruption, was a constant problem on a Friday and Saturday night ,

I see the application 14/01129/PRMA calls for Performance of live Music, indoors and out Every Day 0900-01.00

Every Day 0900-01.00 Performance of Recorded Music, indoors and out

Day 23.00-01.00 indoors Late night Refreshment Every

Day 09.00-01.00 ON Sale/Supply of Alcohol Every

I feel the application is very open and would give The Applicant a totally free rain to play load

music and serve alcohol from 09.00-01.00 Every day , this is a mainly residential area with Sumner Court being built next to the Training Ground a few years ago, My property would be on the way out and i fear i would go back to picking up empty bottles and rubbish throw in my garden again as i did before . As for the noise of people leaving late at night it was very disturbing for myself and my family and as you can imagine in the modern world it is not a good idea to ask a bunch of drunks to please keep the noise down , We also found the music very disturbing and often sat with windows closed on a hot evening my family and i have no wish to go back to those days. Bearing in mind Sumner Court is closer to the venue than my home the music must of been very load for the people living there most of which have small children. I feel to grant this application would put a undue burden on the local community . I also feel that this is not a suitable location for such a entertainments venue also keeping in mind the proximity of Swindon village school . I would also like to ask why all the residents in the area have not been given this information like myself ? and i share the same post code with the applicant .

I will be ringing you tomorrow to see if the information i have been given is correct , if not i would like to apologies for wasting your time , if it is i would like to object to the proposed application on the grounds i have given above.

Yours a Concerned resident .

Mr Kevin Boote and family
10 Quat Goose Lane
Swindon Village
Cheltenham GL51 9RX

From: kevin Boote []

Sent: 28 June 2014 21:26

To: Cooper, Phil

Subject: Re: Cheltenham Town Training Ground, Quat Goose Lane, Cheltenham, Gloucestershire, GL51 9RX

Thank you Phil for your e-mail

The alterations made by the applicant are very much appreciated but we are still very concerned about the noise levels , with ref to Music, and unsociable behaviour, we also feel a 14 hour bar is a long time to provide alcohol for people.

After many problems and police involvement the holder of the last licence on the premises put a self imposed ban on 18 / 21st birthday parties which stopped a lot of the unsociable behaviour.

If the applicant would consider our concerns and address them we would no longer feel the need to object to the application .

- 1) The music to be kept at a sensible level
- 2) A shorter opening time
- 3) No 18 / 21 birthday parties

Thank you for your time

kevin boote

----- Forwarded Message -----

From: CLAIRE PEARCEJONES <

Sent: Tuesday, 24 June 2014, 22:50

Subject: Representation on behalf of Sumner Court residents re. 14/01129/PRMA

Dear Mr Bowen

I am writing to make a formal representation on behalf of Sumner Court residents, objecting to the proposed terms of the licensing application made by Cheltenham Town Football Association Football Club Ltd (Licensing reference: 14/01129/PRMA) in relation to Cheltenham Town Training Ground (formerly Seasons Business Centre).

First, I would point out how poorly this licence application has been communicated to the interested parties on Quat Goose Lane:

- a) the notice has been posted up on the reverse of the signage on the perimeter of the site where it is very unlikely to be seen;
- b) a very unofficial-looking notice was posted through some, but not all, local residents' doors on Wednesday 18th June, only a week before the consultation period for this application is due to end (see next point);
- c) your website does not even give a closing date, stating 'Expiry Date for Consultation: Not Available';
- d) your staff have been most unhelpful in explaining to all who have contacted the Licensing Department how to make an official objection that will be recorded.

Such lack of transparency does nothing to increase the goodwill of the residents who live in close proximity to the site.

Having become aware of this licence application and studied the details of the licensable activities that are being applied for, residents in Sumner Court and Quat Goose Lane whose homes are in close proximity to the site are extremely concerned about the likely detrimental effects that events taking place under these terms, should the licence be granted, would have. We are therefore objecting to this proposal on the grounds of the likely effects such a licence would have upon the following licensing objectives:

3. prevention of public nuisance

- Swindon Village is a quiet, sparsely populated residential area; frequent events with loud music and large numbers of revelers, possibly every week day and during weekends will cause unacceptable light and noise pollution from the events themselves and from people making their way to and from the events.
- The building is a 1960s construction with single glazing so has no sound-proofing and is situated very close to many residential properties. Many of the residents whose properties are close to the site have very young or disabled children, or are elderly. Performance of live or recorded music indoors and especially outdoors until 1 a.m. will carry and cause considerable disturbance to these residents. (My own property is only 200 metres from the buildings and in the past it has been easy to hear music from discos held inside, disturbing my daughter late at night.)
- After events, the organisers will be disposing of their rubbish and recycling into large skips in close proximity to our garden fences. This will cause considerable noise even later into the early hours of the morning. Also, frequent large events on the site will increase the volumes of refuse and recycling that needs to be removed, therefore potentially increasing the number of early morning pick-ups. (We are already disturbed on a fortnightly basis by the collection at 4.45 - 5 a.m on a Friday.)

1. the prevention of crime and disorder

- Such long hours for the sale of alcohol will only exacerbate the problem of antisocial behaviour (which we experienced when Seasons held events here) taking place in the carpark during events and also when the venue closes (e.g. consumption of alcohol, fighting, shouting and swearing, revving of car engines, urinating against neighbours' fences, arson etc.) and when revelers make their way home on foot or to the bus stop on Quat Goose Lane.

2. public safety

- Swindon Village has no street lighting. Therefore, increasing the number of pedestrians and vehicles in the village, especially during the winter months, cannot be in the interests of public safety.
- Event goers often congregate at the gate on Quat Goose Lane, where the road is very narrow, to wait for taxis. This is very dangerous as vehicles picking up and dropping off here causes an obstruction.

4. the protection of children from harm

- Cheltenham Town Training Ground actually has a boundary with Swindon Village Primary School and currently allows parents to use the car park at drop-off and pick-up. Loud music and events where alcohol can

be consumed during week days would not only be likely to disrupt the children's education but potentially expose them to the very sort of anti-social behaviour we moved to this quiet suburb to avoid.

We would therefore request that if a licence is to be granted at all, it is restricted to the following terms:

1. Performance of live/recorded music inside only, midday - 11 p.m., Friday and Saturday.
2. Sale and consumption of alcohol inside only, midday - 11 p.m., Friday and Saturday.
3. The use of temporary event notices for any additional events outside these times.
4. The area of the car park on the left of the driveway, closest to houses is not used for evening events.
5. A caveat be placed on the licence to ensure that all taxis collect event goers from the front door.
6. Rubbish/recycling be kept inside the building after events and only placed into bins/skips after 10 a.m. on the following day.

We feel that a licence under these terms would be far more fitting for a premises in this location and we could tolerate such a level of usage which would show due consideration to local residents. We understand, from Cheltenham Town AFC's response to our earlier email, that these terms will be acceptable to the applicant.

We look forward to receiving an acknowledgement of receipt of this representation and confirmation that is has been recorded by you as a recognisable objection at your earliest convenience and to discussing our objections in more detail with you should a sub committee meeting prove necessary.

Yours sincerely,

Claire Pearce-Jones
Secretary, Sumner Court Management Company Ltd
on behalf of

Mr and Mrs I Jones, 1 Sumner Court
Mr and Mrs N Perry, 2 Sumner Court
Ms A Payne, 4 Sumner Court
Mr and Mrs I Martin, 20 Quat Goose Lane

From: CLAIRE PEARCEJONES

Sent: 01 July 2014 20:57

To: Cooper, Phil

Subject: Re: Cheltenham Town Training Ground, Quat Goose Lane, Cheltenham, Gloucestershire, GL51 9RX
Dear Phil Cooper

Further to your recent emails, I can confirm that we would like to amend our representation.

Given the information from CTAFC and having had the opportunity to discuss the matter properly as a group of interested parties, I am writing to make a formal representation on behalf of Sumner Court residents, objecting in full to the licensing application made by Cheltenham Town Football Association Football Club Ltd (Licensing reference: 14/01129/PRMA) in relation to Cheltenham Town Training Ground (formerly Seasons Business Centre). To clarify, we object to any permanent, full-time licence being granted for this venue.

Having become aware of this licence application and studied the details of the licensable activities that are being applied for, residents in Sumner Court and Quat Goose Lane whose homes are in close proximity to the site are extremely concerned about the likely detrimental effects that events taking place under such a licence would have. We are therefore objecting on the following licensing objectives:

3. prevention of public nuisance

- Swindon Village is a quiet, sparsely populated residential area; frequent events with loud music and large numbers of revelers, possibly every week day and during weekends will cause unacceptable light and noise pollution from the events themselves and from people making their way to and from the events.
- The building is a 1960s construction with single glazing so has no sound-proofing and is situated very close to many residential properties. Performance of live or recorded music using modern sound equipment inside such a poorly sound-proofed building will inevitably carry and cause considerable disturbance to residents. Many residents in closest proximity to the venue have young/disabled children who would be disturbed by this noise pollution, especially late at night. I myself am a freelance editor (educational materials) working from home. Editing and proof reading

requires considerable concentration, and therefore a quiet environment, which would be impossible with music playing during the day. My business would be negatively impacted if music is played during the day.

- After events, the organisers will be disposing of their rubbish and recycling into large skips in close proximity to our garden fences. This will cause considerable noise even later into the early hours of the morning. Also, frequent large events on the site will increase the volumes of refuse and recycling that needs to be removed, therefore potentially increasing the number of early morning pick-ups. (We are already disturbed on a fortnightly basis by the collection at 4.45 - 5 a.m on a Friday.)

1. the prevention of crime and disorder

- Such long hours for the sale of alcohol will only exacerbate the problem of antisocial behaviour (which we experienced when Seasons held events here) taking place in the carpark during events and also when the venue closes (e.g. consumption of alcohol, fighting, shouting and swearing, revving of car engines, urinating against neighbours' fences, arson etc.) and when revelers make their way home on foot or to the bus stop on Quat Goose Lane.

2. public safety

- Swindon Village has no street lighting. Therefore, increasing the number of pedestrians and vehicles in the village, especially during the winter months, cannot be in the interests of public safety.
- Event goers often congregate at the gate on Quat Goose Lane, where the road is very narrow, to wait for taxis. This is very dangerous as vehicles picking up and dropping off here causes an obstruction.

4. the protection of children from harm

- Cheltenham Town Training Ground actually has a boundary with Swindon Village Primary School and currently allows parents to use the car park at drop-off and pick-up. Loud music and events where alcohol can be consumed during week days would not only be likely to disrupt the children's education but potentially expose them to the very sort of anti-social behaviour we moved to this quiet suburb to avoid.

Therefore, we feel that no permanent, full-time licence is appropriate for the venue.

If the details in Mr Murphy's letter give a true representation of the frequency, number and nature of events that CT AFC plan to host at the venue, we question whether a licence is even necessary. Surely individual events notices (with restrictions on the sale of alcohol until 11 p.m. and music, inside only, until 11 p.m.) would be far more appropriate and would allow Cheltenham Town AFC scope to host events of the nature and frequency they intend in order to utilise the facility in a cost effective manner. A full licence is unnecessary.

To reiterate, our objection still stands.

We look forward to being able to represent ourselves at the sub committee meeting. Please keep us informed of when and where this will take place and the format of the meeting so we can prepare adequately to make our representation effectively.

Yours sincerely,

Claire Pearce-Jones
Secretary, Sumner Court Management Company Ltd
on behalf of

Mr and Mrs I Jones, 1 Sumner Court
Mr and Mrs N Perry, 2 Sumner Court
Ms A Payne, 4 Sumner Court
